

# Monitor

User Manual

# **Legal Information**

#### About this Document

- This Document includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only.
- The information contained in the Document is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of the Document at the Hikvision website (<u>https://www.hikvision.com</u>). Unless otherwise agreed, Hangzhou Hikvision Digital Technology Co., Ltd. or its affiliates (hereinafter referred to as "Hikvision") makes no warranties, express or implied.
- Please use the Document with the guidance and assistance of professionals trained in supporting the Product.

#### **About this Product**

This product can only enjoy the after-sales service support in the country or region where the purchase is made.

#### Acknowledgment of Intellectual Property Rights

- Hikvision owns the copyrights and/or patents related to the technology embodied in the Products described in this Document, which may include licenses obtained from third parties.
- Any part of the Document, including text, pictures, graphics, etc., belongs to Hikvision. No part of this Document may be excerpted, copied, translated, or modified in whole or in part by any means without written permission.
- **HIKVISION** and other Hikvision's trademarks and logos are the properties of Hikvision in various jurisdictions.
- Other trademarks and logos mentioned are the properties of their respective owners.
- **HDMI** The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

#### LEGAL DISCLAIMER

• TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS DOCUMENT AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". HIKVISION MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL HIKVISION BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF HIKVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

- YOU ACKNOWLEDGE THAT THE NATURE OF THE INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND HIKVISION SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INFECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKVISION WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.
- YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW.
   ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.
- IN THE EVENT OF ANY CONFLICTS BETWEEN THIS DOCUMENT AND THE APPLICABLE LAW, THE LATTER PREVAILS.

#### © Hangzhou Hikvision Digital Technology Co., Ltd. All rights reserved.

#### Applicable Models

This manual is applicable to 43 inch monitor.

#### Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description	
<b>i</b> Note	Provides additional information to emphasize or supplement important points of the main text.	
Caution	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.	
Danger	Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.	

#### Safety Instructions

- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100 to 240 VAC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause overheating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- Provide a surge suppressor at the inlet opening of the device under special conditions such as the mountain top, iron tower, and forest.
- If the device uses a 3-prong power supply plug, it must be connected to an earthed mains socket-outlet properly.
- The socket-outlet shall be installed near the device and shall be easily accessible.
- Do not touch the bare components (such as the metal contacts of the inlets) and wait for at least 5 minutes, since electricity may still exist after the device is powered off.
- CAUTION: Replace the fuse only with the same model to reduce the risk of fire or electric shock.
- The device must be connected to an earthed mains socket-outlet.

- Make sure that the power has been disconnected before you wire, install, or disassemble the device.
- CAUTION: This device is for use only with specified bracket (Hikvision's monitor stand). Use with other (carts, stands, or carriers) may result in instability causing injury.
- If the device is equipped with personal music player function, to prevent possible hearing damage, do not listen at high volume levels for long periods. Refer to datasheet for details.
- The interface varies with the models. Please refer to the product datasheet for details.
- If the device needs to be wired by yourself, select the corresponding wire to supply power according to the electric parameters labeled on the device. Strip off wire with a standard wire stripper at corresponding position. To avoid serious consequences, the length of stripped wire shall be appropriate, and conductors shall not be exposed.
- If the device is not working properly, contact the store where the device was purchased or the nearest service center and do not remove or modify the device in any way. (Our company is not responsible for problems caused by unauthorized modifications or repairs.)
- Do not connect several devices to one power adapter as adapter overload may cause overheating or a fire hazard.

# 

- The device shall not be exposed to water dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the equipment.
- Ensure correct voltage and wiring of the terminals for connection to mains supply.
- The device has been designed, when required, modified for connection to an IT power distribution system.
- identifies the battery holder itself and identifies the positioning of the cell(s) inside the battery holder.
- + identifies the positive terminal(s) of equipment which is used with, or generates direct current. - identifies the negative terminal(s) of device which is used with, or generates direct current.
- No naked flame sources, such as lighted candles, should be placed on the device.
- The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, tablecloths, curtains, etc. The openings shall never be blocked by placing the equipment on a bed, sofa, rug or other similar surface.
- Keep product surface clean and dry. Do not operate in humid or explosive environment.
- Avoid contact with exposed circuits. Do not touch exposed contacts or components when powering on the product.
- The USB port of the device is used for connecting to a mouse, a keyboard, or a USB flash drive only.
- Install the device according to the instructions in this manual.
- To prevent injury, this device must be securely attached to the floor/wall in accordance with the installation instructions.

- Never place the device in an unstable location. The device may fall, causing serious personal injury or death.
- The additional force shall be equal to three times the weight of the device but not less than 50 N. The device and its associated mounting means shall remain secure during the installation.
- After the installation, the device, including any associated mounting plate, shall not be damaged.
- Do not cause objects to fall on the device or shake the device vigorously, and keep the device away from areas where magnetic field interference exists. Avoid installing the device in a place where the surface vibrates or is vulnerable to shock.
- Do not install the device at high temperatures (above 40 ° C) or low temperatures (below -10 ° C) or high humidity.
- Keep vertical when moving or using the device.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- If no power adapter is provided, ensure the power adapter or other power supply complies with Limited Power Source. Refer to the product label for the power supply output parameters.

# **Chapter 1 Product Introduction**

### 1.1 Buttons on the Front Panel

Buttons on the front panel of the device are shown as follows.

F



Figure 1-1 Buttons on the Front Panel

>

Button	Description	Button	Description
0	Power supply indicator.	ſ	<ul> <li>Show the current input sources.</li> <li>All the menu pages: OK.</li> </ul>
U	Power On/Off.	< >	<ul> <li>First-level page: Previous/Next.</li> <li>Second-level page: Add/Reduce.</li> <li>USB playing page: Volume up/down.</li> </ul>
	<ul> <li>Second-level menu page: Exit Menu.</li> <li>File selection for USB playing: Play.</li> <li>Other pages: Show main menu page.</li> </ul>	Ą	<ul> <li>Show all the input sources.</li> <li>All the menu pages: Switch to next one.</li> </ul>

Table 1-1 Button Description

## 1.2 Interfaces on the Rear Panel

The interfaces that may be found on the rear panel of the device are defined as follows.



Figure 1-2 Interfaces on the Rear Panel

Interface	Description	Interface	Description
HDMI	HDMI digital signal input	VGA	VGA analog signal input
USB	USB2.0 interface	Line-in	3.5 mm audio input interface
POWER	Power input interface		

Table 1-2 Interfaces Description

## Chapter 2 Installation and Power On

#### **i**Note

The installation drawings are for reference only.

### 2.1 Install the Square Base

Step 1 Gently lift the device. Place the screen down on a stable surface covered with a thick soft cloth so that the bottom of the device is close to the edge of the surface for mounting the bracket.



Figure 2-1 Place the Monitor

Step 2 Take out the bases and screws. Align the base with the mounting holes on the bottom of the unit as shown in the figure below, install them to the corresponding positions, and lock the three screws on each side.



### **i**Note

The L and R markings on the bases need to correspond to the L and R markings at the bottom of the device.

## 2.2 Power On the Device

Connect the device to an earthed mains socket-outlet, and power on the device.

# 

- Power Supply: AC 100 to 240 V, 50/60 Hz, Max. 1.0 A.
- Power off the device and disconnect the plug if it is not in use for a long time.
- The device cannot be connected to DC power supply.
- When there is no signal input, the device will enter standby mode and the screen will be off. The device will run at the lowest power consumption. After receiving the signal source, the device will exit the standby mode.
- Standby Power Consumption: no more than 0.5 W.

# **Chapter 3 Remote Control**

### 3.1 Buttons on the Remote Control

Appearance	Button	Description
		Power on/off
	8	Mute/Unmute
	(FREEZE)	Freeze the current display
	[MENU]	Go to menu settings
MENU FREEZE SOURCE	[SOURCE]	Check or select a signal source.
	$\blacktriangle$ $\checkmark$ $\checkmark$ $\blacktriangleright$	Up/Down/Left/Right
	[ОК]	ОК
- OK		Play/Pause
		Stop
	He He	Previous/Next
		Repeat
		Return

### iNote

- The remote control is not available to all kinds of devices. Whether your device is equipped with a remote control depends on the actual situation.
- Please choose and equip the remote control according to your actual needs.

## 3.2 Remote Control Operation

When the infrared receiver is visible on the panel, aim at the infrared receiver to operate the remote control. The best distance to operate the remote control ranges from 3 meters to 5 meters.



Figure 3-1 Aim at the Infrared Receiver

### iNote

The remote control in the figure above is only for reference. For details, please refer to the 3.1 Buttons on the Remote Control.

## **Chapter 4 Basic Operations**

The pages vary with different models. The figures followed are only for illustration.

### 4.1 Select the Signal Source

Step 1 After connecting the signal cables or inserting the USB flash drive, power on the device.

Step 2 Press  $\Rightarrow$  to enter the signal source page.

Step 3 Press  $\Rightarrow$  to switch input sources, and press  $\square$  to confirm.

#### 4.2 Menu Operation

Operation	Description
Enter main menu page	Press 🕒 to enter the main menu page.
Check first-level menu	On the main menu page, press $^{\ll}$ or $^{>}$ to switch.
Check second-level menu	On the first menu page, press 🖻 to switch.
Check parameters	On the second menu page, press 🖵 to enter and check different parameters.
Configure parameters	Press $\checkmark$ or $>$ to adjust the value of the selected parameter, and press $\square$ to confirm. Press $\Rightarrow$ to switch to other parameters.
Return to the upper menu	Press 🛱 on any pages.

#### Table 4-1 Operation Description

#### 4.3 USB Menu

Step 1 Press , and insert your removable storage device into the USB interface of the device.

Step 2 Select USB as the input signal source, and then the USB menu displays.

Step 3 Press  $\checkmark$  or > to select your desired file type for playing.

Step 4 Press 🖵 to confirm.

### 4.4 Main Menu

Table 4-2 Menu Description

Parameters	Description
Image Mode	• <b>Standard</b> : Suitable for a normal environment. It is set as default picture mode.
	• Gentle: Suitable for a dark room.
	• <b>Dynamic</b> : Suitable for a bright room
	• User: Set the brightness, contrast, color, sharpness or hue to adjust display effect.
Brightness	Ranges from 0 to 100. The higher the value is, the brighter the display will be.
Contrast	Ranges from 0 to 100. The higher the value is, the clearer the display will be.
Color	Ranges from 0 to 100. The higher the value is, the more colorful the display will be.
Sharpness	Ranges from 0 to 100. Rise the value up to make the image more vivid.
Hue	Ranges from 0 to 100. It determines the contrast degree between the bright and dark.
Backlight	Ranges from 0 to 100.
Auto Sleep	Off/1 min/5 min/10 min/30 min/1 h. The time that the device goes to sleep automatically.
Manual Adjust	Press $^{\swarrow}$ or $^{\rangle}$ to adjust. Adjust the size and position of the image.
Row	Ranges from 0 to 100. Move the image position to the left or right.
Column	Ranges from 0 to 100. Move the image position to the top or bottom.
Clock	Ranges from 0 to 100. Changing the value of <b>Clock</b> will stretch or narrow the image.
Phase	Ranges from 0 to 100. Adjusting the value of <b>Phase</b> will change the image position in a slight extent at the horizontal level.
Auto Adjust	On/Off. Press $\checkmark$ or $>$ to turn off or turn on. If <b>Auto Adjust</b> is enabled, the related parameters will self-adjust under the following 3 circumstances. The device is restarted, a VGA input source is accessed, and the input source is switched to VGA. VGA parameters cannot be changed when Auto Adjust is disabled.

Parameters	Description
Shielding Switch	On/Off.
Left Edge	Ranges from 0 to 100.
Right Edge	Ranges from 0 to 100.
Top Edge	Ranges from 0 to 100.
Bottom Edge	Ranges from 0 to 100.
Control Linkage	On/Off. Once enabled, many operations can be done including turn on or turn off the screen.
Videowall No.	Range from 1 to 100.
Intelligent Scenes	On/Off. After enabling, you can switch the image mode on the screen.
Aspect	16:9/4:3/point to point. Adjust the image scale: the ratio between the width and height of the image.
Keypad	On/Off. Set to <b>On</b> by default. If set to <b>Off</b> , OSD will change within 5 seconds. If there is no operation within 5 seconds, the system will exit OSD mode and you can press any button to see unlocking prompt. You can follow the prompt and hold Menu to unlock.
Eye Care Mode	On/Off. It can effectively reduce blue light radiation, alleviate eye fatigue, and protect vision.
Upgrade(USB)	On/Off.
Restore Defaults	On/Off.
Software Version	Software version of the device.
Working Hours(H)	Working hours of the device.
Device ID	ID number of the device.
Serial Number	Serial number of the device.
Language	中文 /English/Русский/Deutsch/Italiano/Français/Nederlands/Português/Españ ol/Tiếng Việt/Български/Magyar/Еλληνικά/Čeština/Slovenčina/ Polski/Română/Dansk/Svenska/Norsk/Suomi/ Hrvatski/Srpski
OSD Duration	Always On/5 s/15 s/30 s/1 min. The displaying time for OSD menu when no operation is done.
OSD Transparency	Low/Middle/High/Off.
Mute	Off/On. Off by default.

Parameters	Description
Volumn	Ranges from 0 to 100.
Balance	Ranges from -50 to 50.
Image Freeze	Yes/No.
Screen Saver	Logo/Blue/Black Screen. The background color of the screen when there is no signal.
Color Space	Auto/16-235/0-255
HDR	Off/HDR10/HLG. After enabling, it can show a wider range of colors and light, and more details in between the extremes.



UD39587B-A